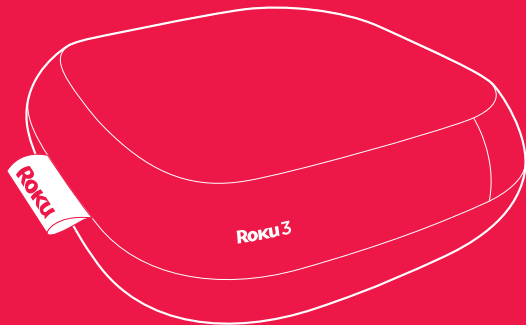


**Hi!**

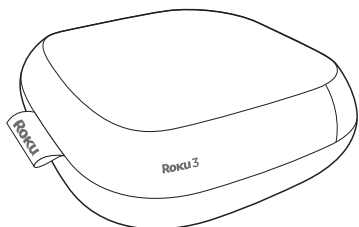
Let's get started.



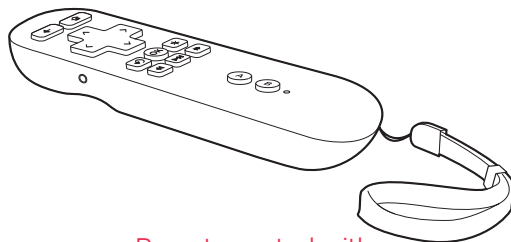
**ROKU**



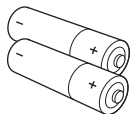
# What's in the **box**



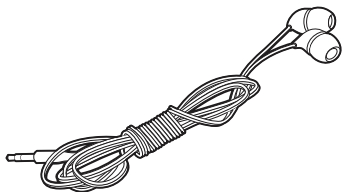
Roku player



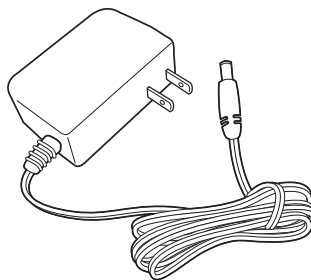
Remote control with  
in-ear headphone jack



2 x AA Alkaline  
batteries

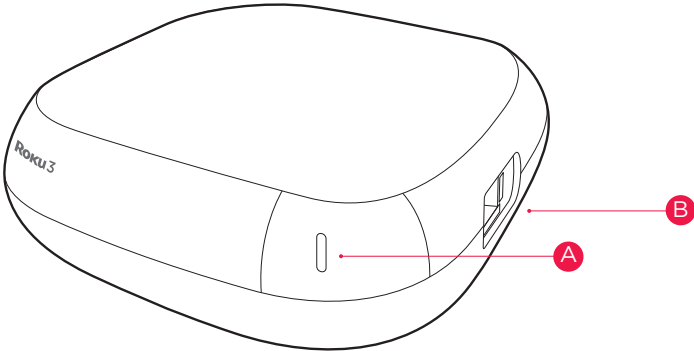


In-ear headphones

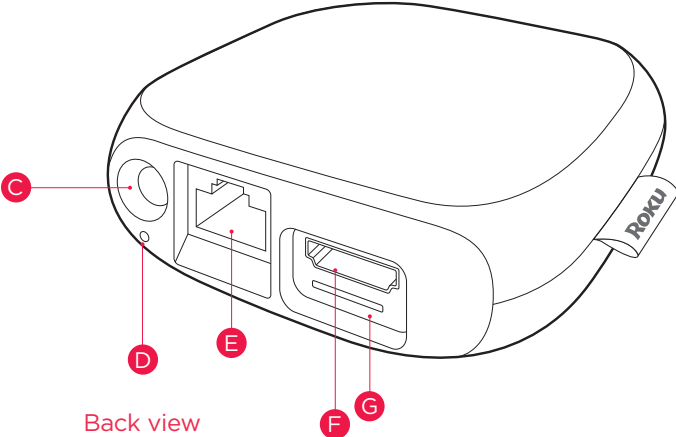


Power adapter

# Get to know your Roku



Front view

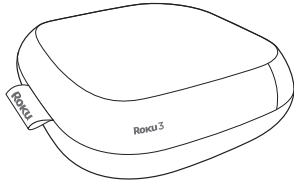


Back view

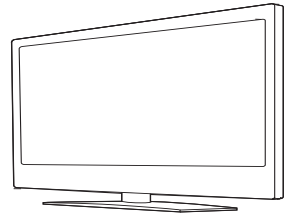
- A** Status light – Flashes slowly when the Roku player starts up. Glows when it's on. Flashes once with each press of the remote control.
- B** USB port – Plays your home videos, movies, music and photos from supported USB drives. For supported file types, visit [roku.com/usb](http://roku.com/usb).
- C** Power port – Connects your Roku player to a 120V AC power source with the included power adapter.
- D** Reset button – Resets your Roku player to its original factory settings when pressed and held for 10 seconds (a feature you'll rarely, if ever, use).
- E** Ethernet port – Connects your Roku player to a wired network with an Ethernet cable (not included).
- F** HDMI port – Connects your Roku player to an HDTV with an HDMI cable (not included).
- G** Storage expansion slot – Lets you increase your storage capacity for Roku channels and games with a microSD card (optional, not included).

**Did you notice?** Your Roku player has no on/off switch. It's simpler that way and draws very little power—less than a nightlight! Keep it plugged in so that it can download the latest software updates automatically.

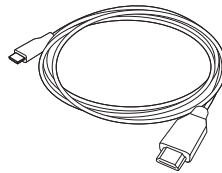
# What you **need**



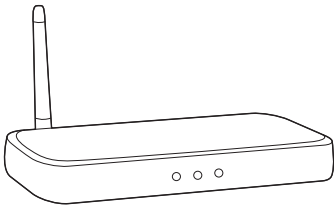
Roku player



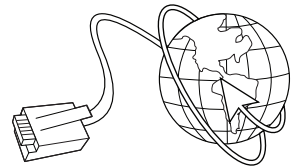
HDTV



HDMI cable  
(sold separately)



Router



High-speed Internet connection  
(DSL or cable modem)

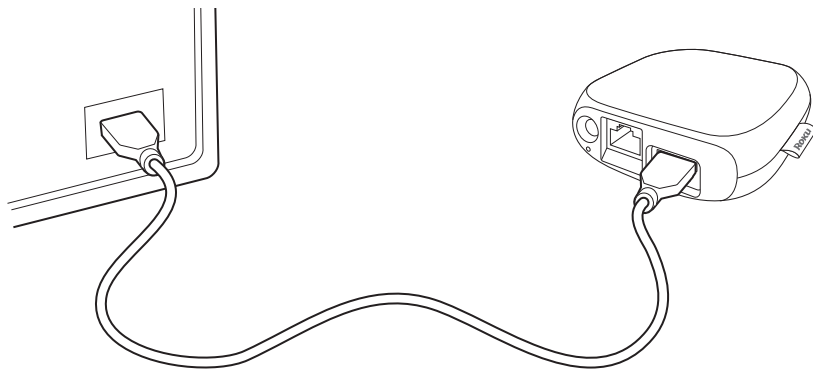
**Pssst!** Your router can be wireless (any Wi-Fi) or wired. For wired networks, you'll also need an Ethernet cable (not included).

# What to do **Step 1**

Ready for the step-by-step? We've only got four...

## **Connect your player**

Use an HDMI cable (not included) to make the connection depicted in the diagram below:



- Connect one end to the HDMI port on the back of your Roku player.
- Connect the other end to an open HDMI port on your TV.

**Did you know?** Because HDMI outputs digital video and audio, you don't need a separate audio cable. HDMI also supports up to 7.1 surround sound (where available). **Got a receiver?** You can also use HDMI to route video and audio directly through your receiver if it supports HDMI video pass-through.

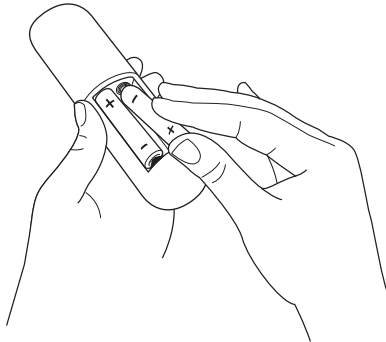
# What to do **Step 2**

## Power up key components

In this step, we'll make sure all systems are GO!

First, power your Roku remote by inserting the included batteries:

- Turn the remote control over and locate the rectangular battery door on the rear of the unit.
- Press the latch at the top of the battery door down while simultaneously removing the battery door.
- Insert each battery negative (-) side first, pushing it into the coil and then into the compartment. Do NOT insert batteries positive (+) side first. Place the battery door back over the compartment and press it gently down until the latch snaps securely into place.

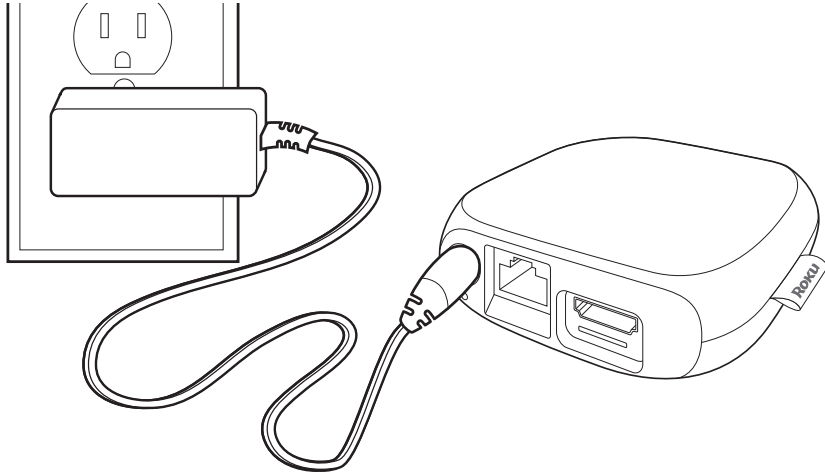


**Power tip!** Always replace dead batteries with two brand-new batteries from the same manufacturer. Never use damaged batteries. If your remote gets warm/hot during use, discontinue use and contact Roku Customer Support immediately at [support.roku.com](https://support.roku.com)



## What to do **Step 2** (continued)

Next, power on your Roku player by connecting it to a wall outlet using the included power adapter, like this:



Finally, power on your TV and look for a Roku message to fill the screen.

**Blank screen?** If your TV does not display a Roku screen, make sure your TV input matches the physical connection used to connect your Roku player. Press the Input button (sometimes called Source) on your TV or TV remote to cycle through the various video inputs available until you see a Roku screen.

# What to do **Step 3**

## **Configure your network**

Step 3 establishes your network connection and brings out your inner geek. You can do it! Just choose either wireless or wired and read on for instructions:

**Wireless:** If you use a wireless network, you can grab that Roku remote and jump right into Guided Setup. When prompted, select “Wireless” as your network connection and have your network name and password ready. Then:

- Select your network from the list of available networks.
- Enter your network password, if you use one. Remember, network passwords are case sensitive.

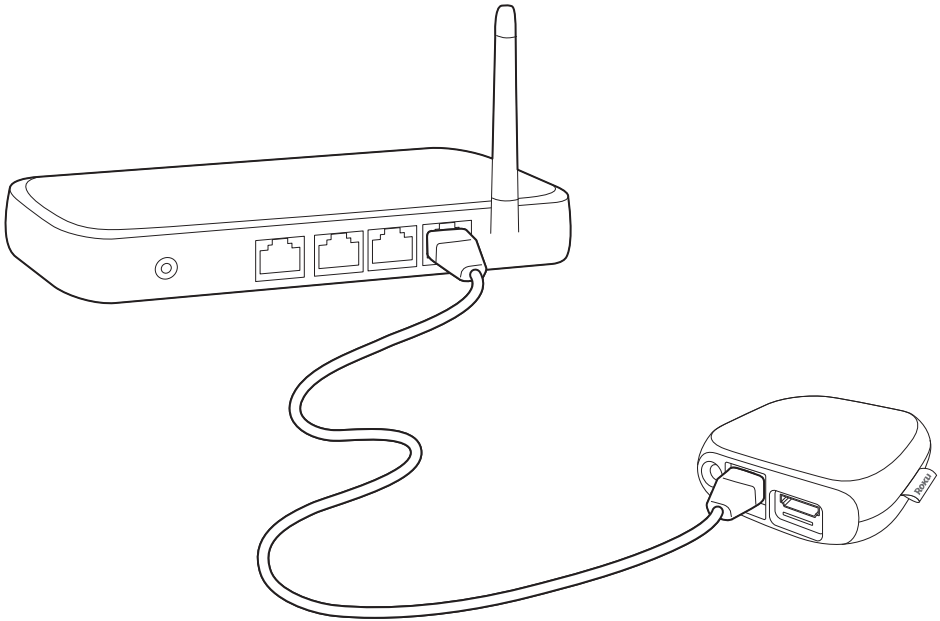


### **Dos and don'ts on where to place your Roku player:**

- DO place your player within range of your wireless network.
- DON'T place your player in an enclosed cabinet; it may interfere with the wireless signal.
- DON'T place your player beneath anything; it may cause the player to overheat. Eeeeks.

## What to do **Step 3** (continued)

**Wired:** If you use a wired network, this step is a snap. Simply make the two connections depicted in the diagram below, and then use your Roku remote to select “Wired” from the on-screen network options.



- Connect one end to the Ethernet port on the back of your Roku player.
- Connect the other end to an open Ethernet port on your router.

# What to do **Step 4**

## **Complete Guided Setup**

It's the final stretch and hooray—it's a breeze! Continue following the on-screen instructions and you'll:

- Get the latest software.
- Select the video output resolution.
- Link the Roku player to your Roku account on your computer.

And setup is done...congratulations! Continue using that Roku remote, which you can learn more about on the following pages, to personalize your channel line-up, stream movies or play games. The fun part has just begun, we promise.

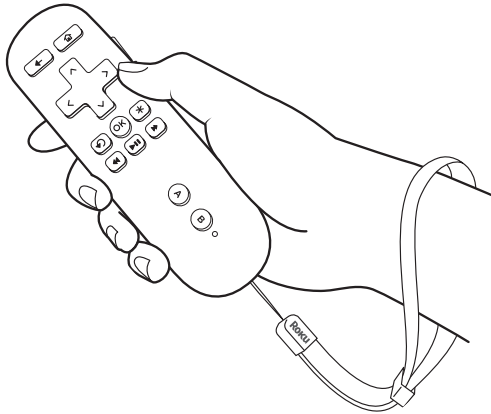


**Your Roku account:** During Guided Setup, you'll be prompted to create your Roku account online at [roku.com/link](https://roku.com/link). Your Roku player will generate a unique code that links your player to your new account. Roku accounts are free and secure. And while a valid credit card number is required to create your account, rest assured you will only be charged if you authorize purchases of apps and games from the Roku Channel Store.

# Get to know your remote!

First a couple of fun-facts about your Roku enhanced remote.

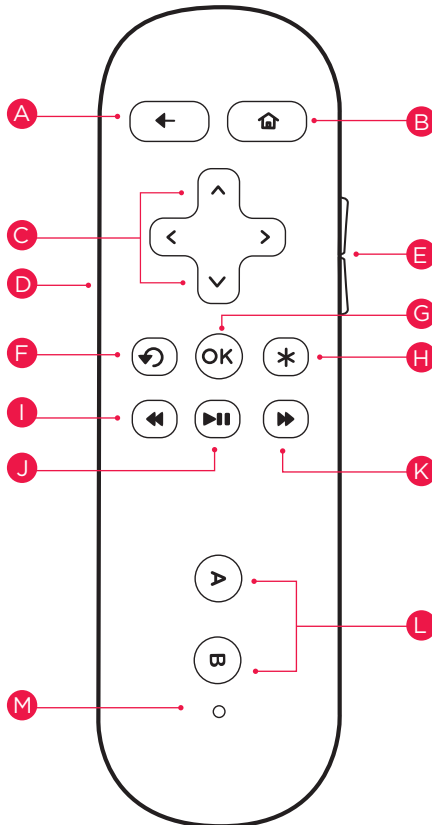
- It can hush your TV. When you plug headphones into the headphone jack, the TV is automatically muted. Use the Volume UP and DOWN buttons on the side of your remote to control the volume of your headphones to your liking.
- It's sensitive and smart. The Roku 3 remote incorporates motion-sensing technology, allowing more precise and detailed control of gameplay.
- It comes with an adjustable wrist strap—for good reason. Since some games make you sweat, sporting the wrist strap is a very good idea. You don't want to crack the screen of your beautiful TV—or harm anyone or anything around you.



**Buckle up:** Open the lever on the strap lock and place your hand through the wrist strap. Hold the remote firmly in your hand. Slide the strap lock up so that the strap will not fall off your wrist. Do not over-tighten the strap lock so that it's uncomfortable. It should just be tight enough to hold the wrist strap in place. Close the lever to hold the strap lock in place.

# Get to know your remote! (continued)

The Roku remote should feel right at home in your hand. We designed it to be incredibly intuitive for watching TV and great for gaming, too. Plus, this one includes a headphone jack for the included in-ear headphones!



- A** **[BACK]** Return to previous screen
- B** **[HOME]** Return to Roku home screen
- C** **[UP]** or **[DOWN]** Move up or down; **[LEFT]** or **[RIGHT]** Move left or right
- D** **[IN-EAR HEADPHONES JACK]** Plug in your in-ear headphones here
- E** **[VOLUME +/-]** Increase/Decrease the volume of your headphones
- F** **[INSTANT REPLAY]** Replay last 7 seconds of video
- G** **[OK]** Select an option from a menu
- H** **[OPTIONS]** View more options
- I** **[REV SCAN]** Rewind, scroll left one page at a time
- J** **[PLAY/PAUSE]** Start or pause playback
- K** **[FWD SCAN]** Fast forward, scroll right one page at a time
- L** **[A & B]** Action buttons for gaming
- M** **[STATUS LED]** Displays remote usage information

**Cool:** Because your enhanced remote uses radio frequency instead of infrared, you don't need to have a direct line of sight to your Roku player!

# Get your **free Roku app!**

Got a smart phone or tablet? With the free Roku app, you can turn your iOS or Android device into a control center for your Roku streaming player. Launch channels, use your phone as a remote and find new channels to watch. Plus, you can even stream music and photos saved on your device right to your TV!

## **Additional features include:**

- Launch or rate any channel with a tap of your finger.
- Use a simple touch and swipe based remote control. Includes instant replay, back and options buttons.
- Easily browse hundreds of channels in the Roku Channel Store.
- Quickly add and remove channels to/from your Roku player.
- Control and switch between multiple Roku players.



**iOS**



**Android**



# Troubleshooting

Having trouble completing Guided Setup? Don't worry: It's usually an easy fix.

## **If you cannot see a picture on your TV:**

- Make sure your TV is turned on. (This tip could save you some embarrassment.)
- Make sure the connectors on the cables between your Roku player and your TV or home theater receiver are pushed in all the way.
- Make sure the video input on your TV or home theater receiver is set to match the output (usually HDMI or composite video) used with the Roku player. Most TVs have an Input button on the remote control to change video inputs.
- Make sure the power cable for the Roku player is connected snugly to the Roku player on one end and to a working power source on the other end. If the Roku player is powered, the status light on the front of the unit will be on.
- If you are using HDMI with a home theater receiver, make sure the HDMI cable from your Roku player is connected to an HDMI-in port on your receiver and the HDMI cable from an HDMI-out port on your receiver is connected to your TV.

## **If you cannot connect to your wireless home network during guided setup:**

- If you are not getting 3 or more signal-strength bars above your wireless network, adjust the location of your Roku player and/or wireless router. (See tips on DOs and DON'Ts regarding Roku placement in Step 3.)
- Make sure there are no obstructions, like cement walls, between your Roku player and your wireless router.
- Make sure you select "Wireless" and not "Wired" on the "Network connection selection" screen.

## Troubleshooting (continued)

- Make sure you select the correct wireless router name on the “Choose wireless network” screen.
- Make sure you input the correct password, if your network is security-enabled (password is case sensitive).
- If you have turned off SSID broadcasting on your wireless router, you can add your network by selecting “My network is not shown” from the “Select wireless network” screen.

### **If you can't hear sound:**

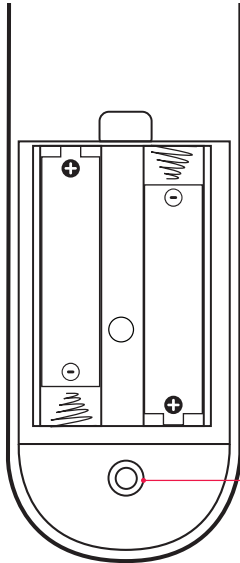
- Make sure the connectors on the cables between your Roku player and your TV or home theater receiver are pushed in all the way.
- Make sure the volume on your TV or home theater receiver is turned up and isn't on mute.
- If you connected your Roku player to a home theater receiver, make sure you receiver is turned on.
- Make sure the input on your TV or home theater receiver matches the output (HDMI or analog audio) used with your Roku player.

### **If the Roku remote control isn't functioning:**

- Try moving closer to your Roku player.
- Make sure the batteries are working and inserted properly (see Step 2).
- Make sure your remote is paired (see next section) with the Roku player.
- If the status light on the front of your Roku player flashes once each time you press a remote button, the problem is not with the remote.

## Pairing your remote control:

The Roku remote should automatically pair with your Roku player at the beginning of Guided Setup. If you are not able to use the remote to navigate through Guided Setup, you can manually pair the Roku remote by following these steps:



- 1 Prepare your Roku player to pair by unplugging the power adapter and plugging it back in.
  - 2 Open the Roku remote battery compartment using the instructions in Step 2.
  - 3 Place the Roku remote in close proximity with your Roku player.
  - 4 Press and hold the pairing button inside the battery compartment for 3 seconds.
  - 5 Wait about 10 seconds for the remote LED to stop flashing.
  - 6 Try using the Roku remote again.
- Pairing button  
(in battery compartment)

## Tips on battery replacement:

- Always replace batteries together as a pair. Make sure they are from the same manufacturer. Insert the negative (-) side first.

## If you couldn't find what you need:

Visit [roku.com/support](https://roku.com/support) for more help.

# Need more **help?**

[roku.com/support](http://roku.com/support)

Get the most out of your Roku player.

Check out our FAQs, instructional videos and user forums.

**Roku**<sup>®</sup>



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